



How to unlock a User Account in SMARTCHEM 200 Software

Please follow the instructions below to unlock the software:

If a user account is locked it is possible to access the Smartchem software with the AMS account following instructions below described

- **USER ID:** AMS
- **PASSWORD:** the password must be compliant with the following algorithm
DAY + MONTH + YEAR (4 DIGITS) + HOUR (THE HOUR MUST BE ADDED IN THE 24 HOURS FORMAT)

Example: 31/12/2014 3:30 PM

PASSWORD = 31 + 12 + 2014 + 15 = **2072**

If the AMS user is locked must be used the following unlocking password:

- **USER ID:** AMS
- **PASSWORD:** the password must be compliant with the following algorithm
[DAY] [MONTH] [YEAR (4 DIGITS)] [HOUR (THE HOUR MUST BE ADDED IN THE 24 HOURS FORMAT)]

Example: 31/12/2014 3:30 PM

PASSWORD = **3112201415**